

# Dawsongroup | vans

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[www.dawsongroupvans.co.uk](http://www.dawsongroupvans.co.uk)  
**0844 381 9000**

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# We deliver, so you can

## Dawsongroup | vans

### **Dawsongroup | vans: built on service, based upon trust.**

Operating across a national network of 7 strategically located sites, our fleet is dedicated to supporting customers across the UK with a service that is both focused and flexible.

Our mission has always been to deliver the highest quality product, tailored to suit the needs of any user. The result is a growing fleet in excess of several thousand vehicles, with an average age below 12 months, sustained by a 12,500 partner network.

We offer the highest standard of vehicles with a flexible rental period, enabling customers to increase their fleet to suit their needs, with no risk of long term commitment or major capital investment.

We achieve service levels that establish our business as an industry leader. It is with this open, supportive approach that we get businesses and individuals where they need to go, whatever their unique requirements.

## Dawsongroup

**Dawsongroup plc is a family business that was founded over 80 years ago, and has since carved out a reputation for impeccable products and reliable customer service.**

It now operates as the largest independent asset rental company in the UK with approaching 20,000 assets operating in more than 40 international locations. This reaches 7 countries across 6 different divisions supported by a team of over 1,000 members.



# Putting your fleet on a firm footing

**Our approach to business is based on two values; product quality and service excellence.**

We instill these core principles into every member of our team, with everyone bringing the same pride and passion to every professional relationship.

When it comes to quality, the vehicle range supplied by Dawsongroup | vans speaks for itself, but it is the fair, honest service we provide that sets us apart from others within our sector.

We ensure that all of our customers receive the best possible support as they plan for both the short and long term, adapting our terms to fit the needs of each individual user.

Ultimately, we work with the ethos that a van is a van, but it is the people and relationships that make the real difference to any business. Once you're in one of our vehicles, our objective is keeping you on the road and making life as simple as possible.



## 24:7:365

Your vehicle is covered 24:7:365 and your call is **always** answered by a Dawsongroup | vans specialist.



## FREE REPLACEMENT

Tyre wear is included within our offering so that when they wear out, we will replace them free of charge.



## ON THE ROAD

**Keeping you on the road is our priority:**

- Average van age less than 12 months
- Average attendance time within 90 minutes
- Average vehicles off road below 3%



## FIRST CLASS EQUIPMENT

We only buy equipment that is safe, fuel-efficient and has good CO2 credentials and excellent uptime. You will get a premium brand van that can do the job and create a great working environment for the driver.



## FULLY INCLUSIVE

Our vehicles come fully inclusive of servicing, maintenance, repair, replacement vehicle and recovery. It's all in the rental rate.



## DAMAGE

Innocent until proven guilty approach on major component failure.

Commercial approach taken on loss of use for quick resolution.

Sensible approach taken on end of life damage.

Loss of use charged at **1 day** per 5 hours labour.

Open, fair and honest.

# We'll get you on the right track

Once you're on the road you want the journey to be as smooth as possible.

Our best in class products make sure you can enjoy maximum uptime, keep operating costs down so you can rely on your vehicle to get the job done.

We also specialise in personalising vans for the purpose at hand, with the Dawsongroup | vans team adding different customisations on demand: these range from tow bars to beacons, roof racks to ladder racks; as well as individual corporate signage.



## DAILY RENTAL

If you need to mobilise contracts quickly, or simply get a vehicle for a few days, then the daily rental option is your best choice. We deliver immaculate, unbranded white vans to where you are, when you want them.



## SPECIALIST VEHICLE DIVISION

These specialist vehicles are held on our fleet to meet your specific demands and requirements. Vehicles available for rental include multi seat vans (5,6,9); single and double cab drop side vehicles with and without tail lift to tool hire and traffic management specification. We also operate full welfare facility vehicles and a wide range of single, double cab, SWB and LWB 4X4 vans.



## FLEXIBLE RENTAL

The flexible rental option is the best method of using long term vehicles without the risk or hassle of a fixed rental period.

This route allows you to use your van, your way, with the option to add supporting equipment and specification such as livery, tow bar, beacon and more.



## FIXED ARRANGEMENT

You know what you want and how long you think you want it for; the fixed arrangement provides the same advantages as flexible rental but with flexible return options that are less arduous or costly as traditional contract hire or finance leasing. This enables you to take advantage of a lower cost over a predictive period with less risk if things don't go as planned!



## RAIL AND INFRASTRUCTURE

We have vehicles that specifically cater for this sector. Multi seat vehicles, tippers, drop sides, 4X4 open back and covered utility vehicles and welfare facilities.



## SUPPORTING EQUIPMENT

We are able to tailor vehicles to meet your demands. From glass racking, fall arrest systems, lightweight mesh tail lifts or even bespoke bodies for vertical sectors such as farriers, blue light or lifting platforms. We can support your business in managing your fleet to best support your core business requirements.



# Across 7 strategic locations



Dawsongroup | vans vehicle centres are strategically placed throughout the UK to offer you the best quality of service.

## 1. CARDIFF

Trecenydd Business  
Park Caerphilly  
Mid Glamorgan  
CF83 2RZ

**T: 02920 886 537**

## 2. DONCASTER

Compound 12 Parkside  
Industrial Estate  
Wheatley Hall Road  
Doncaster  
South Yorkshire  
DN2 4LT

**T: 01302 327 423**

## 3. IPSWICH

Anglia Parkway  
North Anglia Retail  
Park Bury Road  
Ipswich  
IP1 5QL

**T: 01473 742 642**

## 4. MILTON KEYNES

Dawson Road  
Mount Farm  
Milton Keynes  
Buckinghamshire  
MK1 1JN

**T: 01908 335 177**

## 5. NEWCASTLE

Unit K  
Derwenthaugh Industrial  
Estate  
Blaydon  
Tyne & Wear  
NE16 3BQ

**T: 0191 499 0191**

## 6. READING

Colthrop Lane  
Kennet Park  
Thatcham  
Berkshire  
RG19 4NT

**T: 01635 866 100**

## 7. SKELMERSDALE

Unit 3  
Holland Moss Business  
Park Off West Pimbo Road  
Skelmersdale  
Lancashire  
WN8 9AT

**T: 01695 550 897**

# We're doing it right

Dawsongroup | vans are proud of the service we offer, here's what some of our customers have to say about us:



## EXCELLENT SUPPORT

With regards to the service we receive from Dawsongroup | vans it is first class. They react quickly to our needs and requirements and have never let us down.



## PROMPT ADVICE

I needed a fleet that was fuel efficient, environmentally friendly and fit for purpose. Dawsongroup | vans advised me on the right products for the job.



## GREAT SERVICE

I will start off with thanking you and all the staff at Skelmersdale for a great service last year. I have no reason to change. Keep up the good work!



## EXCEPTIONAL STAFF

The team at Dawsongroup | vans are focused, motivated and have a positive 'can do' attitude.



## FOCUSED ON THE BIG PICTURE

We cannot fault Dawsongroup | vans in their approach to our business. They proposed a solution that was long term with big picture thinking. They made us see that the van is just one element of the overall cost. We have mobilised over 140 vehicles. They managed our implementation, legacy fleet returns and delivered vehicles ready to go, specified to our requirements, liveried and tracked. They are also managing the fleet for us proactively and consulting us on managing down our in life and whole life cost. They are completely focused on the big picture and committed to working in partnership with us.



## AMAZING CUSTOMER SERVICE

It's a strong word 'amazing' but we cannot believe the product quality and service excellence that we receive from Dawsongroup | vans. We transact with them for short, medium and long term hire across the UK daily. Their speed of response is superb, the knowledge and support of their teams is first class and the condition of their equipment is outstanding. We would not hesitate in recommending Dawsongroup | vans to any organisation for their fleet requirements.

**PARTNERSHIP**  
**EASY**  
**SERVICE**  
**HONEST**  
**IMMACULATE**  
**UPFRONT**  
**COMPLIANT**  
**RELIABLE**  
**FAIR**  
**SAFE**

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